

Human Resource Management

[Time: 3 Hours]

[Marks:80]

Please check whether you have got the right question paper.

- N.B:
- 1) Attempt **four** questions out of **six** questions
 - 2) All questions carry equal marks
 - 3) Write with legible handwriting
 - 4) Draw neat and tidy diagrams wherever necessary

- Q1. (a) What is Human Resource Management? (2)
What are the functions of Human Resource Management? (8)
- (b) What do you mean by 'Organizational Culture'? (3)
Explain the 'Organizational Change Management' process. (7)
- Q2. (a) Explain Herzberg's theory of Motivation. (5)
Can we consider 'Business process re-engineering' as a tool for organizational development? (5)
- (b) How do 'Industrial Relations' help in developing the relationship between employer and employee? (10)
- Q3. (a) Explain the term 'Power'? (2)
Explain the types of 'Power' with example? (8)
- (b) Explain the types of Groups? (5)
What are the Stages of Group Development? (5)
- Q4. (a) Explain the complete process of 'Recruitment & Selection'. (10)
- (b) What is Personality? (3)
What are the determinants of Personality? (7)
- Q5 (a) Explain 'Maslow's' theory of 'Motivation' with relevant example. (10)
- (b) What is 'Employee Empowerment'? (3)
Explain the process & benefits of employee empowerment? (7)
- Q6. Write short note: (**any four**) (20)
- (a) Objectives of HRM
 - (b) Main points of Industrial Disputes Act, 1947
 - (c) Role of MIS in HRM with example
 - (d) Organizational Structure
 - (e) Role of Strategic HRM